

**PERCEPTIONS TOWARD BARANGAY JUSTICE PERFORMANCE: AN
EVALUATION OF LUPON MEMBERS' EFFICACY TO MEDIATION
PROCEDURES**

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by

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THESIS ABSTRACT

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7. Abstract:

7.1 Rationale/Background

SDG 16 is designed to promote peace, justice, and strong institutions. The Barangay Justice System was promulgated to be an alternative dispute resolution for case backlogs and improve access to justice at the local level. This study purported to evaluate the efficacy of Lupon members' mediation procedures with

a different set of respondents: the co-members of Lupon and the resident-clienteles' who avail the services of Lupon. The data were gathered through the dissemination of structured survey questionnaires in the town of Maria Aurora, province of Aurora, Philippines.

7.2 Summary

In summary, the data revealed that in the town of Maria Aurora, the performance of the Lupon members to serve justice for the resident-clienteles' was perceived as efficient. The results also showed that the mediation procedures through the barangay justice system were sufficient for the Lupon members to decline the number of case backlogs, maintain peace and order through easy access to justice, and build a stronger institution for human welfare and security.

7.3 Major Findings

The findings of the study revealed that most Lupon members and resident-clienteles' were middle-aged adults who attained secondary education and filed numerous criminal cases. The findings also showed that in terms of knowledge, systematic procedures, decision-making, and service satisfaction, the performance of the Lupon was perceived as efficient enough to settle disputes through mediation. On the other hand, in terms of interpersonal skills, the Lupon must enhance and project them more proactively. Additionally, the study found that

there is a highly significant relationship between the perceptions of both respondents.

7.4 Conclusions

The study concludes that the barangay justice system is an essential tool and alternative to accessing justice as a way to promote peace at the grassroots level. It eventually addresses the problem being studied by reducing the number of court dockets. Therefore, the system must remain intact in the local government to increase awareness that utilizing this community mediation system will improve access to dispute resolution and strengthen barangay governance and justice.

7.5 Recommendations

1. The government should review its plans for improving the Barangay Justice System, paying special attention to the need to modernize and expand the system's authority in the resolution of disputes and in the breadth of its coverage of relevant topics.
2. It is suggested for further research that the performance of the Lupon members also must look at the work-life balance relationship, wherein personal relations may have a strong factor in their performance as public officials.
3. For future researchers, they may construct the same study in a different research locale, particularly in urban areas or cities.

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LIST OF ABBREVIATIONS

ADR : Alternative Dispute Resolution

BJIS : Barangay Justice System

DILG : Department of the Interior and Local Government

KP : Katarungan Pambarangay

SDG : Sustainable Development Goals

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